

Medco Transition Highlights

New PERS Choice and PERSCare ID Cards	During the week of June 12, 2006 , Blue Cross of California will send out new ID cards. If you have not received your ID card by July 1, 2006, please contact Blue Cross at 1-877-737-7776 .
Medco Welcome Package	<p>Beginning June 5 through June 15, 2006, Medco will mail a Welcome Package to members. The Welcome Package will include instructions on how to use your pharmacy benefit and include:</p> <ul style="list-style-type: none"> • a refill transfer form to transfer your refills from Caremark to Medco; • a mail-order form and postage-paid return envelope; • a Medco <i>Preferred Prescriptions</i>[®] <i>Member Guide</i> (formulary); and • a health assessment questionnaire. <p>If you have not received your Welcome Package by July 1, 2006, please contact Medco at 1-800-939-7091.</p>
Copayments	Your prescription drug copayments, as well as your out-of-pocket maximum of \$1,000, will not change during the transition from Caremark to Medco.
Maximum Out-of-Pocket	Effective July 1, 2006 , your 2006 mail service maximum out-of-pocket balance will be transferred to Medco and will automatically be applied to your balance for the remainder of the 2006 calendar year. Please call Medco at 1-800-939-7091 , or log on to Medco's Web site at www.medco.com for assistance.
Caremark Mail Service	Up until June 30, 2006 , Caremark will be responsible for filling new and refill prescriptions. Any prescriptions submitted to Caremark after this date will be forwarded to Medco for processing.
Medco Mail Service	<p>Beginning July 1, 2006, you may order refills through Medco by:</p> <ul style="list-style-type: none"> • Calling Medco's automated phone system at 1-800-4REFILL (1-800-473-3455); • Visiting Medco's Web site at www.medco.com; or • Mailing in your refill order with Medco's refill transition form which will be provided in the Welcome Package. <p>Beginning July 1, 2006, new prescription orders should be mailed to:</p> <p style="text-align: center;">Medco Health Solutions, Inc. P.O. Box 650322 Dallas, TX 75265-9946</p>
Future Fill Prescriptions (refill-too-soon)	<p>Effective May 2, 2006, Caremark's ability to hold/suspend refill-too-soon prescription orders (submitted prior to actual refill date) will be changed from 60 to 30 days.</p> <p>Effective June 1, 2006, Caremark will no longer be able to hold/suspend refill-too-soon prescription orders with a refill date prior to June 30, 2006. If your refill date is after June 30, 2006, Caremark will return your prescription order.</p> <p>Please contact Caremark at 1-866-999-7377 to confirm your refill date during this transition.</p>

Specialty Pharmacy	<p>Beginning June 1, 2006, members currently using specialty medications will be contacted by Medco to assist in the transition from Caremark's Specialty Pharmacy to the Medco Special Care Pharmacy.</p> <p>For questions regarding specialty medications, please call the Medco Special Care Pharmacy at 1-800-803-2523.</p>
Retail Network	<p>Medco's retail pharmacy network includes major chains such as Longs, Rite Aid, Wal-Mart, Safeway, Raley's, and Leadernet.</p> <p>Effective May 1, 2006, you can call Medco at 1-800-939-7091 to locate a participating pharmacy.</p> <p>After July 1, 2006, you can go to Medco's Web site at www.medco.com to look up a participating pharmacy.</p>
Direct Reimbursement (Paper) Claims	<p>After July 1, 2006, Medco will be responsible for processing direct reimbursement (paper) claims. Please call Medco at 1-800-939-7091 for assistance.</p> <p>If you have direct reimbursement (paper) claims prior to July 1, 2006, please forward to Caremark for processing.</p>